



DeLiVeRY POLiCY

We aim to make receiving your Mywildia Kit as magical as opening it!

- **Processing Time:** Orders are usually dispatched within 2–3 working days of purchase.
- **UK Delivery:** Standard delivery takes 3–5 working days after dispatch. We send out orders on Tuesdays and Thursdays each week. Delivery is priced at £5.45 for one kit, £7.45 for two kits and FREE delivery for three kits or more.
- **FREE Collection:** this is possible as a shipping option from our Collection Point in Astwood, Buckinghamshire, MK16 9JS, between 9.30am and 1pm, Monday to Friday.
- **International Delivery:** Currently, we deliver within the UK only — but we're working on expanding to more regions soon!
- **Shipping Partner:** All parcels are sent via tracked delivery with DPD.
- **Christmas Orders:** To receive your kit in time for Christmas, please place orders by December 15th.

If you have any questions about your delivery, contact us at **hello@wildforlife.co.uk**

reTuRNS & reFuNDs POLiCY

We hope your Mywildia Kit brings joy and inspiration to your family. However, if you change your mind, we're here to help.

- You may return unopened kits within 14 days of delivery for a full refund.
- Items must be unused, in original packaging, and include all contents.
- Please contact us before returning your item at **hello@wildforlife.co.uk**

coMPLaiNTS & SuPPORT

We care deeply about every family's Mywildia experience. If something isn't right, please let us know — we're committed to putting it right with kindness and care.

- If your kit arrives damaged, incomplete, or incorrect, please contact us within 7 days of delivery.
- Email us at **hello@wildforlife.co.uk**